

Advanced Dispute Rejection Rules

Integrated Acquirer Solutions

Reject more

Invalid claims, reduce liability

Only a portion of claims can be rejected to avoid liability without the use of the transaction order details and other related data. Reason code conditions that the Issuer and Acquirer are analyzed. Often time Issuers fail to meet the requirements of the reason code processed. Which allow the Acquirer to reject the claim.

Merchant Data

Rejection of claims is used by evaluating transactional data, here are few examples of the data that is analyzed.

- ✓ ECI 5 CAVV, Tracking Number when AVS U and AVS Y
- ✓ Tracking Number, Cardholder Participation, Terms and Conditions provided.
- ✓ Non supported document claims, Invalid Processing Time
- ✓ Expired Processing Claim Time, Previous Credit Given, Accept claim.

Competitive Edge



Reason Code conditions

Each reason code has a set of conditions that must be met before a disputed presentation can be processed. Integrate our advanced AI and use these conditions to analyze incoming claims.



Order Detail

Decrease disputed presentation liability by using the merchant's transaction order details to evaluate a dispute rejection.



Dispute Withdraw

Reject disputes by using cardholder withdrawal statements. Cardholder withdrawal statements are part of the unique chargeback prevention tools available.