



.TSYSO FILE Solutions

Credit Card Reason Code conditions are evaluated against available merchant data. Creates chargeback responses on behalf of the merchant for an entire BIN range.

Merchant Response

Merchant response automation is available to entities that uses TSYS for chargeback processing (sgs.tsysacquiring.net).

Merchant's transaction data and crm data automatically retrieved for each chargeback in the .TSYSO file.

Advanced conditional logic is used to analyze the appropriate response based on the available merchant data. Dynamic content is created as a dynamic-url or qr-code.

Notifications

Incoming chargebacks can be sent to the Merchant as emails ,sms, fax. Dispute notification services for entities required to notify merchants of exceptions

Invalidation

Directly Integrated with MasterCom and VisaNet. Respond to Issuer claims and first chargeback unworked queues. Capture more revenue by using Invalidation rules that that require merchant data to confirm the Invalidation.

Dynamic-URL

Escalated chargebacks

Content is updated with the supporting documents on the originating file destination, the file source is automatically updated which eliminates the need to send second responses.

- Mastercom v2 implemented. Handle refunding on behalf of Merchant outside of Network for new Mastercard Acquirer Participation program.
- Prepare merchant datasets for Mastercard Ethoca Clarity and Visa CDRN OrderInsight
- Directly Integrates into your existing online chargeback platform using RESTful API Services.