

AI Guided Responses

1

Find Transaction

Connected API accounts are searched using the original dispute data.

2

Find Order Details

Additional details are searched and added to the consumer digital profile object.

3

Analyze Data

After all the available data is collected, AI reason conditions are analyzed.

4

Create Response

The response is automatically created and is ready to send to the ISO.

5

Send Response

Response can be sent traditionally via fax, email or by dynamic url , qr code.



Reason Code Conditions

Each reason code has a conditional rule set that applies to both Issuers and Acquirers. Issuers must only file chargebacks when specific conditions exist. Often times these conditions are not met and the chargeback is processed. This gives the Acquirers and merchant the ability to invalidate the dispute.

Email : info@chargebacks.online.com
Web : www.chargebacks.online



Dynamic URLs

Digital response packets are the most secure and efficient way to send chargeback responses. All response content is created using dynamic html which is printed or sent as pdfs. The advantage of this process allows the response to be viewed without the need to send a packet. The receiver only needs the url address to view the response.

Our digital responses are leading the industry with the ability to send responses as qr codes that can be viewed publicly or privately. This response is revolutionary as it changes the way chargeback responses are sent and received.

- Content created and updated using dynamic html, which eliminates how chargebacks are sent and received.
- New QR code responses create a secure way to create and send chargeback responses.

Dispute Escalation

With the dispute response packets being dynamic, updating the original dispute response, amending to by simply clicking on the additional evidence needed from the Evidence Library. When the response packet is saved. The response does not need to be sent again. The Issuer only needs to refresh the url.

- Eliminates back and forth communications between Issuer and Acquirer.
- Updated supporting documents are dynamically updated.
- Secure digital responses ensure security of cardholder's information.